

Shareen Buechler

Systems Analyst

Profile

I have extensive experience working as a systems analyst. I have worked with numerous clients, both large and small, to help them implement new systems and troubleshoot existing ones. My ability to understand the needs of my clients and deliver solutions that meet those needs has led to many successful projects. I am confident in my ability to manage complex projects from start to finish, and I thrive in environments where change is constant.

Employment History

Systems Analyst at Keane India Pvt. Ltd., Bangalore, Karnataka

May 2022 - Present

- Led successful implementation of new enterprise resource planning system that resulted in \$3 million in annual cost savings.
- Implemented data warehouse solution that increased reporting speed by 400%.
- Automated manual process to save 200 hours of labor per week.
- Developed custom application that reduced errors by 25%.
- Trained 50 users on new CRM system.
- Project management experience includes directing 4 large-scale systems implementations with teams of up to 15 people.

Systems Administrator at Tata Consultancy Services (TCS), Mumbai, Maharashtra

Sep 2017 - Apr 2022

- Led the successful rollout of a new CRM system for the sales team, increasing sales by 20%.
- Implemented a new data warehousing solution that streamlined reporting and reduced processing time by 70%.
- Developed an automated process that increased efficiency in the purchasing department by 30%.
- Created a custom application that saved the company \$250,000 per year in labor costs.
- Negotiated with vendors to reduce software licensing costs by 40%.
- Project managed the installation of a new enterprise resource planning (ERP) system.

Certificates

Certified Information Systems Analyst (CISA)

Mar 2021

Certified in the Governance of Enterprise IT (CGEIT)

Mar 2019

Certification of Competency in Business Analysis (CCBA)

Dec 2017

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Education

Bachelor's degree in Computer Science at Tufts University, Medford, MA

Sep 2013 - May 2017

Systems analysis and design, as well as gaining experience working with various software applications.

Links

[linkedin.com/in/shareenbuechler](https://www.linkedin.com/in/shareenbuechler)

Skills

Systems analysis

Requirements gathering

Process flow analysis

Data modeling

Functional specification development

Systems design

Prototyping

Languages

English

Indonesian