

LAURENA LONOWSKI

Supervising Cashier

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(378) 339-5704

421 Broad Ave, Gulfport, MS 39501



PROFILE

I have over 5 years of experience as a Supervising Cashier. I am responsible for overseeing the cashiers and making sure they are accurately and efficiently processing transactions. I also handle customer complaints and concerns in a professional manner. In addition, I help train new employees on proper register procedures

LINKS

[linkedin.com/in/laurenalonowski](https://www.linkedin.com/in/laurenalonowski)

SKILLS

Cash management

Customer service

Interpersonal skills

Leadership

Organizational skills

Time management

Communication

LANGUAGES

English

Italian

HOBBIES

Organizing

Crafting

Decorating

EMPLOYMENT HISTORY

● Supervising Cashier at US Bank, MS

May 2022 - Present

- Monitored and directed the work of up to ten cashiers during each shift.
- Ensured that all transactions were properly processed through the register system.
- Completed regular audits of individual cashier's till counts and compared them against daily sales reports.
- Handled customer complaints in a professional manner, often resulting in satisfied customers.
- Prevented shrinkage by regularly checking for proper bagging techniques and identifying errors.

● Cashier Supervisor at Wells Fargo, MS

Aug 2017 - Apr 2022

- Trained and supervised 4 new cashiers, increasing efficiency by 20%.
- Stocked the register area with an average of \$200 in supplies daily.
- Processed returns quickly and efficiently, averaging 50 per shift.
- Answered customer questions promptly and accurately 80% of the time.
- Monitored security cameras and reported any suspicious activity to management immediately.

EDUCATION

High School Diploma at Magnolia High School

Sep 2013 - May 2017

I've learned about a variety of subjects, including English, Math, Science, and History.

CERTIFICATES

Certified Cash Handling Professional (CCHP)

Apr 2021

Certified Treasury Professional (CTP)

Nov 2019

MEMBERSHIPS

American Institute of Certified Public Accountants

National Association of Certified Public Bookkeepers