### **PROFILE**

Efficient and organized Shop
Assistant with 4 years of
experience in a fast-paced
retail environment. Proven ability
to provide excellent customer
service while maintaining a
high level of productivity.
Skilled in accurately completing
transactions, stocking shelves,
and providing recommendations
to customers. Able to work
independently or as part of a team
to efficiently complete tasks.

### LINKS

linkedin.com/in/keariaanest

## **SKILLS**

Organizational skills

Communication skills

Time management

Retail math

Product knowledge

Selling techniques

Customer service

### **LANGUAGES**

English

Hindi

### **EMPLOYMENT HISTORY**

# Shop Assistant at Kmart

May 2022 - Present

- Handled customer service inquiries in a professional and efficient manner
- Effectively managed stock levels and inventory, ensuring that shelves were correctly stocked at all times
- Carried out till transactions quickly and accurately
- Packaged merchandise carefully to avoid damage during transit
- Regularly undertook cleaning duties around the store to maintain high standards of presentation

# Retail Sales Associate at Target

Jul 2017 - Mar 2022

- Assisted in maintaining the shop floor clean and organized at all times
- Actively provided assistance to customers throughout their shopping experience
- Worked diligently during busy periods to ensure that shoppers were able to move through the lines quickly
- Demonstrated formidable organizational skills by stocking shelves and conducting supply inventory as needed
- Successfully processed transactions at high volume while providing excellent customer service

### **EDUCATION**

## High School Diploma at Columbia High School, New York, NY

Aug 2013 - May 2017

I learned how to work with customers, how to handle transactions, and how to provide excellent customer service. I also gained essential retail skills such as stocking shelves, setting up displays, and operating a cash register.

#### **CERTIFICATES**

First Aid Certificate (FA), Canadian Red Cross

Dec 2020

Basic Life Support Certification (BLS), Red Cross

Sep 2017