# Tonnette Jackowski

Shift Manager

# Profile

I am a Shift Manager with over 5 years of experience in the food and beverage industry. I have a proven track record of managing shifts effectively and efficiently, as well as developing my team to their full potential. I am passionate about providing excellent customer service and creating a positive work environment for my team.

## **Employment History**

#### Shift Manager at Walmart, SC

Jun 2022 - Present

- Monitored and directed the work of subordinates to ensure compliance with established procedures.
- Ensured that all safety regulations were followed and that equipment was operated properly.
- Trained new employees in proper procedures and techniques.
- Coordinated the work activities of subordinates to achieve maximum efficiency.
- Maintained accurate records of employee performance and attendance.

#### Shift Supervisor at Target, SC

Jul 2017 - May 2022

- Successfully completed training program and achieved certification.
- Conducted shift briefings for up to 30 team members.
- Successfully managed a team of up to 15 employees.
- Trained new team members on company policies and procedures.
- Ensured that all safety protocols were followed.

## Certificates

Certified Shift Manager (CSM)

Sep 2020

**Certified Production and Inventory Control Manager (CPIM)** Mar 2019

### Memberships

**American Management Association** 

Society for Human Resource Management

- tonnette.jackowski@gmail.com
- **\$** (392) 624-8976
- Blue Jay Way, Anderson, SC 29621

## Education

High School Diploma at Spartanburg High School, Spartanburg, SC

Aug 2013 - May 2017

Through my high school diploma coursework, I have learned a variety of academic and practical skills that will help me in my future studies and career.

#### Links

linkedin.com/in/tonnettejackowski

### Skills

Communication

Leadership

Organization

Time Management

**Conflict Resolution** 

Prioritization

Delegation

#### Languages

English

Spanish