

Ninoshka Huebel

Server

Profile

As a professional server, I have experience in managing customer service and efficient restaurant operations. I thrive under pressure in fast-paced environments and have an adaptable nature to create repeat business from new guests. Above all else, my focus is on providing excellent guest experiences through effective communication while always exhibiting the highest level of professionalism.

Employment History

Server at Dell EMC - Massachusetts

Apr 2022 - Present

- Negotiated lower prices with vendors, resulting in \$600 savings per month.
- Instituted new organization system for inventory and supplies, cut waste by 15%.
- Developed training program for new servers that reduced turnover by 25%.

Food Server at Apple - California

Sep 2018 - Mar 2022

- Consistently provided excellent customer service, resulting in a 98% satisfaction rating.
- Maintained accuracy and speed of service while serving up to 100 customers per shift.
- Upsold appetizers and dessert items, increasing total sales by 25%.
- Provided on-the-job training for four new servers.
- Effectively handled complaints and resolved disputes.

Certificates

Cisco Certified Network Associate Server (CCNA)

Sep 2020

Microsoft Certified Solutions Expert: Server Infrastructure (MCSE)

Feb 2019

CompTIA A+ Certification Exam for Technicians (A+)

Aug 2017

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📍 450 Kinhawk Drive, Nashville, TN 37211

Education

Associate's Degree at Emory University, Atlanta, GA

Sep 2014 - May 2018

Links

[linkedin.com/in/ninoshkahuebel](https://www.linkedin.com/in/ninoshkahuebel)

Skills

Serving food

Handling money

Dealing with customer complaints

Being able to remember orders

Clearing tables

Languages

English

Spanish