Rechel Kasberg

Senior Business Analyst

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📞 362-329-3060

📍 294 East Lakeshore Drive,
Colchester, VT 05446

EDUCATION

Bachelor of Science in Business Administration at Stanford University, Stanford, CA

Aug 2015 - May 2019

I learned to use Microsoft Office applications, including Word, Excel, and PowerPoint.

LINKS

linkedin.com/in/rechelkasberg

SKILLS

Requirements gathering

Process mapping

Business analysis

Stakeholder management

Facilitation skills

Creating user stories

Data analysis

LANGUAGES

English

Portuguese

PROFILE

A Senior Business Analyst with many years of experience in various industries. I have a deep understanding of business analysis techniques and tools. My goal is to identify improvements that can be made within businesses so they can achieve their objectives efficiently and effectively. In order to do this, I always utilize excellent problem solving skills as well as outstanding communication abilities when working with different teams within an organization

EMPLOYMENT HISTORY

Senior Business Analyst at Deloitte - Texas

Apr 2022 - Present

- Successfully completed a business analyst training program.
- Successfully implemented a new CRM system for a company, which led to increased sales by 10%.
- Successfully wrote requirements documents that were then used to develop an e-commerce website that was launched on schedule and under budget.
- Worked with cross-functional teams to successfully launcha new product line.
- Gathered requirements from various departments within an organization and created process models that improved efficiency by 15%.

Business Analyst at Ernst & Young - New York

Sep 2019 - Mar 2022

- Led a team of 4 analysts in providing comprehensive analysis for a $100M software development project; delivered more than 20 detailed reports used by the executive team to make major decisions on the direction of the project.
- Defined business requirements andAcceptance Criteria for 5 key systems enhancements which improved efficiency and decreased processing time by 15%.
- Gathered, analyzed and synthesized data from 10 internal departments to produce recommendations for streamlining company-wide communication protocols; saved an estimated $12,000 annually in reduced staff hours.
- Authored 50+page Business Requirements Document that was approved by all 13 cross-functional stakeholders, allowing developers to move forward with building out solution.
- Successfully implemented new intranet portal resulting in increased employee engagement as measured by 25% higher page views per month.

CERTIFICATES

Project Management Professional (PMP)

Jan 2021

Certified scrum master (CSM)

Apr 2019

ITIL certifications

Jun 2017