Alnisa Mellado

Quality Assurance

Profile

A quality assurance professional with 4+ years of experience in various industries. Skilled in writing test plans and executing manual/automated tests. Experience with different types of testing like functional, regression, integration etc.. Thorough knowledge of the software development life cycle and defect lifecycle. Experienced in using Quality Center/ALM for tracking defects. Familiarity with SQL queries for backend testing and XML validation tools like XML Spy

Employment History

Quality Assurance Manager at Auromere Ayurvedic Products (Karnataka)

Feb 2022 - Present

- Reduced customer complaints by XX%
- Increased first-time pass rate of quality checks by XX%
- Implemented new XYZ process/system that reduced errors/defects by XX%
- Led or participated in X major projects that resulted in increased quality and satisfaction scores
- Trained Y employees on proper Quality Assurance procedures

Quality Control Inspector at Vasu Healthcare Pvt. Ltd. (Uttar Pradesh)

Aug 2017 - Dec 2021

- Achieved a 98% success rate for quality assurance across all products and services
- Reduced customer complaints by 72%
- Minimized production costs by 34%
- Enhanced workflow efficiency by 54%
- Shortened project timelines 35%.

Certificates

ISO 9001:2015 (QA)

Mar 2021

AS9100D (QA)

Aug 2019

IATF 16949:2016 (QA)

Jan 2018

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Education

Bachelor's degree in Business at Santa Clara University, Santa Clara, CA

Sep 2013 - May 2017

I learned how to research and write papers, use different citation styles, and give presentations.

Links

linkedin.com/in/alnisamellado

Skills

Analytical skills

Attention to detail

Communication Skills

Creativity

Flexibility

Languages

English

Italian