Katera Pompo

Pharmacy Technician

Profile

I am a certified pharmacy technician with 5 years of experience in outpatient and retail pharmacies. I have excellent customer service skills and enjoy working with the public. I am detail oriented and organized, which helps me to be an efficient worker. I am proficient in using computer systems for managing inventory, placing orders, and billing insurance companies.

Employment History

Pharmacy Technician at CVS - Rhode Island

May 2022 - Present

- Empowered patients by providing them with information regarding their medications and health condition.
- Assisted the pharmacist in preparing over 500 prescriptions daily.
- Maintained cleanliness and organization of the pharmacy area.
- Proactively identified opportunities to streamline processes and reduce waste.
- Actively participated in continuing education activities to update knowledge on medication therapies and new drugs.
- Utilized excellent customer service skills to build rapport with patients.

Assistant Pharmacy Technician at Walgreens - Illinois

Sep 2017 - Mar 2022

- Took inventory of medications and supplies in stock.
- Organized the pharmacy according to the layout prescribed by company policy.
- Filled 120 prescriptions in an 8 hour shift.
- Checked for errors in prescriptions.
- Handled customer complaints in a professional manner.
- Referred customers to pharmacist when needed.

Education

Bachelor of Pharmacy at University of Texas, Austin, TX

Sep 2013 - May 2017

I learned technical skills such as pharmacy calculations, sterile compounding, dosage forms, and drug administration.

Certificates

Pharmacy Technician Certification (PTC)

Oct 2020

National Healthcareer Association Certified Pharmacy Technician (CPhT) Nov 2018

American Society of Health-System Pharmacists ExCPT May 2017

Details

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Links

linkedin.com/in/katerapompo

Skills

Measuring medication

Counting pills

Pouring medications

Labeling bottles and vials

Packaging prescriptions

Inputting patient information into computer system

Operating cash register

Languages

English

Portuguese