MADOLYN KORZENIOWSKI

IT Manager

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PROFILE

Over the course of my 6 year career in IT, I have gained a wealth of experience managing teams of developers, analysts, and support staff. My primary focus has been on ensuring that projects are completed on time and within budget while maintaining a high level of quality. In addition to project management, I have also excelled at problem solving and finding creative solutions to complex issues.

LINKS

linkedin.com/in/madolynkorzeniowski

SKILLS

Technical

Skills

IT Manager

Communication

Leadership

Business Acumen

Analytical Skills

Technical skills

Organizational Skills 7 Time Management

LANGUAGES

English

Hindi

EMPLOYMENT HISTORY

Senior IT Manager at Apple Inc. (California)
May 2022 - Present

- Grew company's social media following by XX% and increased website traffic by XX% in one year.
- Implemented a new CRM system that increased customer satisfaction ratings by 5 points.
- Led a team of 8 developers to create a new software application that was sold to XXXX customers in the first year.
- Managed an annual budget of $XX million for IT operations and projects.
- Successfully completed major data center migration project on time and under budget.
- Negotiated 3rd party contracts worth $XX million annually for support services.

IT Manager at Google LLC (California)
Sep 2016 - Mar 2022

- Implemented an enterprise-wide system that increased efficiency by 30%.
- Led a team of 15 IT professionals in successfully executing a company-wide migration to Office 365.
- Reduced annual costs by $2 million through effective vendor management and negotiation.
- Increased uptime for critical systems from 99.5% to 99.9%.
- Implemented security protocols that resulted in no data breaches over a 3 year period.
- Successfully coached and mentored 4 direct reports, all of whom were promoted during his/her tenure.

EDUCATION

Bachelors in Information Technology at University of Washington, Seattle, WA
Aug 2011 - May 2016

I successfully completed my coursework and examinations, achieving high marks in both. I was also able to take on additional responsibilities such as leading projects and giving presentations, which helped me develop important skills for my future career.

CERTIFICATES

Certified Information Systems Security Professional (CISSP)
Sep 2020

Certified in Risk and Information Systems Control (CRISC)
Feb 2019