

Capitola Katzenstein

IT Director

Profile

I have extensive experience in the IT field and have successfully managed large teams of developers. I possess a deep knowledge of software development lifecycles and methodologies, as well as strong problem-solving skills. In my previous role, I was responsible for managing the development and release of multiple software products. I am confident in my ability to lead an effective team and deliver high-quality results on time and within budget.

Employment History

Chief Information Officer (CIO) at Northrop Grumman (California)

Feb 2022 - Present

- Led a team of 12 in the development and implementation of a new software system that increased efficiency by 25%.
- Managed an annual budget of \$3 million.
- Led a departmental reorganization that resulted in 20% cost savings.
- Defined IT strategy and roadmap for aligning with business goals.
- Implemented an enterprise-wide information security program.
- Achieved 99.999% uptime for all mission critical systems through proactive monitoring and maintenance initiatives.

IT Director at Microsoft Corporation (Washington)

Aug 2018 - Jan 2022

- Led a team of 30 IT professionals responsible for developing and managing all aspects of the company's technology infrastructure.
- Reduced operating costs by 15% through improved system utilization and process efficiency.
- Extended network uptime from 98.5% to 99.9%, ensuring critical business operations could continue during unexpected outages.
- Implemented a new CRM platform that increased customer satisfaction scores by 20%.
- Led the development of proprietary software applications that saved the company \$250,000 annually in licensing fees.

Certificates

Certified Information Systems Security Professional (CISSP)

Feb 2021

Certified in Risk and Information Systems Control (CRISC)

Nov 2019

Project Management Professional (PMP)

Dec 2017

✉ capitola.katzenstein@gmail.com

☎ 196-029-5359

📍 16 Clark Street, VT 05150

Education

Bachelor's degree in Computer Science at Syracuse University, Syracuse, NY

Sep 2013 - May 2018

I have successfully completed my studies for IT Director and am now a qualified individual for the role. I have also gained valuable experience in the field through work and extracurricular activities.

Links

[linkedin.com/in/capitolakatzenstein](https://www.linkedin.com/in/capitolakatzenstein)

Skills

Cloud computing

Network administration

Security management

Database administration

Virtualization technologies

Web development

Systems analysis and design

Languages

English

Dutch