

Charonda Benecke

HVAC Technician

Profile

A certified HVAC technician with more than 5 years of experience in the field. I have worked on different types of HVAC systems and am well-versed in their installation, repair, and maintenance. My goal is to provide quality service to my clients so that they can maintain a comfortable indoor environment at all times. I am knowledgeable in troubleshooting techniques and always put the needs of my customers first.

Employment History

Lead HVAC Technician at HVAC Tech L.L.C.

Feb 2022 - Present

- Installed over 500 AC units in both commercial and residential settings.
- Managed a team of 5 HVAC technicians to service and repair AC units for a major retailer.
- Reduced companywide energy consumption by 15% through implementing new maintenance practices for all AC units under my supervision.
- Lowered product returns by 10% due to proper installation according to user manuals
- Garnered 95% satisfaction from customers on post-installation surveys

HVAC Technician at AC & Heating Connections, LLC

Jul 2019 - Dec 2021

- Installed over 500 central air conditioning units
- Performed maintenance on over 1000 furnaces
- Repaired and/or replaced dozens of compressors, coils, fans, and other HVAC components
- Successfully troubleshooted and resolved hundreds of customer complaints
- Handled warranty work for several major manufacturers

Certificates

EPA 608 Certification (Environmental Protection Agency), NATE (North American Technician Excellence)

Aug 2020

HVAC Excellence Certification, The Air Conditioning and Refrigeration Institute

Feb 2019

NATE Certification (North American Technician Excellence Program)

Apr 2017

RSES CMS certification (Refrigeration Service Engineers Society/Certified Measurement Specialist program)

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Education

Associate's Degree in Engineering at Brown University, Providence, RI

Aug 2015 - May 2019

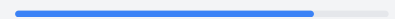
I learned how to troubleshoot and repair heating, ventilation, and air conditioning systems.

Links

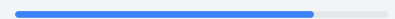
[linkedin.com/in/charondabenecke](https://www.linkedin.com/in/charondabenecke)

Skills

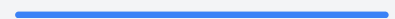
Refrigeration



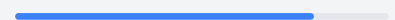
Air conditioning



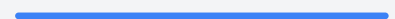
Heating systems



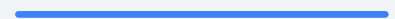
Ventilation systems



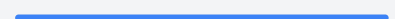
Thermostats



Ductwork design and installation

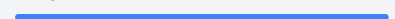


Filters



Languages

English



Hindi

