

Eren Pulda

Human Resources

Profile

Over four years of experience as a Human Resources Generalist handling employee relations, benefits administration, and recruitment. Proven ability to partner with senior management to resolve complex issues and create policies that improve engagement and productivity. Strong communication skills used to effectively manage difficult conversations while always protecting the company's best interests. Experienced in managing multiple projects concurrently while maintaining accuracy and attention to detail.

Employment History

Human Resources Generalist at Zurich North America (IL)

May 2022 - Present

- Development and implementation of an effective recruiting strategy that resulted in a decrease in turnover by 15%.
- Successfully launched a new performance management system that helped to improve employee productivity by 20%.
- Implemented a series of initiatives focused on improving workplace culture, which led to increased employee satisfaction scores by 10%.
- Spearheaded the development and rollout of a new training program for managers that has been shown to reduce instances of Conflict Management System use cases by 30%.
- Led the charge in developing policies and procedures related to sexual harassment prevention, resulting in 0 reported incidents last year.

Human Resources Generalist at The Hartford (CT)

Jul 2018 - Mar 2022

- Increased employee retention by 20%.
- Reduced turnover by 30%.
- Improved communication between management and employees by 35%.
- Trained 100 new hires in the last 6 months.
- Successfully implemented a new performance review process for all employees.

Certificates

HR Generalist (HRG)

Apr 2021

Recruiter Certification Program (RCP)

Jan 2020

SHRM Certified Professional (SHRM-CP)

Jun 2018

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Montgomery, AL 36107

Education

Associate's degree in Human Resources at Boston College, Chestnut Hill, MA

Aug 2014 - May 2018

I learned how to post jobs, assess applications, and conduct interviews using various interviewing techniques.

Links

[linkedin.com/in/erenpulda](https://www.linkedin.com/in/erenpulda)

Skills

Experience with HR systems and databases

Knowledge of employment law and benefits administration

Excellent communication, interpersonal, and teamwork skills

Strong organizational skills with the ability to multitask effectively

Superb writing ability

Outstanding critical thinking, problem solving, and analytical skills

Computer literacy

Languages

English

Mandarin