

Mikia Mascitti

Geriatric Social Worker

✉ mikia.mascitti@gmail.com

☎ 465-769-9367

📍 842 Nichols Street, Framingham, MA 01702

EDUCATION

Bachelor of Social Work at Boston College

Aug 2013 - May 2017

LINKS

[linkedin.com/in/mikiamascitti](https://www.linkedin.com/in/mikiamascitti)

SKILLS

Rapport building

Empathy

Active listening

Conflict resolution

Stress management

Grief counseling

Time management

LANGUAGES

English

Dutch

PROFILE

I have over 5 years of experience working as a geriatric social worker. I have worked with clients who are experiencing a wide range of issues, including cognitive decline, isolation, chronic illness, and end-of-life planning. I am adept at developing relationships with clients and their families, and collaborating with other professionals to provide comprehensive care. I am passionate about improving the quality of life for older adults and their caregivers, and strive to promote independence and resilience in my clients.

EMPLOYMENT HISTORY

● Licensed Clinical Social Worker at Atrius Health, MA

May 2022 - Present

- Reduced turnover by 22% through the development and implementation of a new employee onboarding program.
- Increased patient satisfaction scores from 67th to 89th percentile in less than 6 months.
- Led team of 5 social workers who successfully transitioned 75 patients from skilled nursing facility to home care.
- Developed and implemented an evidence-based falls prevention program that reduced falls among high-risk older adults by 50%.
- Chaired the hospital's Ethics Committee for 3 years, during which time 98% of cases were resolved without going to formal ethics review process.
- Trained staff on how to deescalate difficult behaviors among Alzheimer's and dementia patients, resulting in a 25% decrease in restraints used over 6-month period.

● Social Worker at Bayada Home Health Care, MA

Jul 2017 - Apr 2022

- Arranged for in-home caregiving services for elderly clients on a budget, resulting in an 80% satisfaction rating.
- Negotiated with insurance companies to cover at-home nursing visits post-hospitalization for 94% of patients.
- Planned and implemented diversionary activities program at assisted living facility, reducing resident falls by 45% over 6 months period.
- Led weekly therapy sessions focused on reminiscing and life review for group of 15 memory loss patients - 100% attendance rate achieved.
- Collaborated with community resources to create senior citizen outreach program targeting social isolation - Reached 700 participants in first year.
- Wrote successful grant proposal securing \$10K funding from local government towards Meals on Wheels expansion project benefiting homebound seniors.

CERTIFICATES

Registered social worker with advanced certification in geriatrics (RSWACG)

Nov 2018