# **Hallie Chie**

Cashier Associate





2437 Smith Street, Akron, OH 44301

### Education

# **High School Diploma at** Hilliard Davidson High School

Sep 2016 - May 2021

I've learned about a variety of subjects, including English, Math, Science, and History.

### Links

linkedin.com/in/halliechie

### **Skills**

Cash register

Money handling

Customer service

Communication skills

Interpersonal skills

Organizational skills

Time management

#### Languages

English

German

#### **Hobbies**

Organizing

Crafting

Reading

## **Profile**

I am an experienced Cashier Associate who has over 1 year of experience in the industry. I have worked in a variety of settings, including retail stores, restaurants, and hotels. I am efficient and accurate with my work, and I have a strong customer service orientation. I possess excellent communication skills and a friendly demeanor.

## **Employment History**

#### Cashier Associate I at Macy's, OH

Jun 2022 - Present

- Assisted in training new cashiers, which improved the efficiency of shifts.
- Increased sales by upselling customers on additional items and services.
- Accurately processed transactions totaling \$8,000 per shift on average with no errors or discrepancies.
- Maintained a 97% customer satisfaction rating based on feedback surveys collected at the end of each transaction.
- Demonstrated exceptional people skills by diffusing difficult situations with unhappy customers.

#### Cashier Associate II at The Home Depot, OH

Jul 2021 - Apr 2022

- Maintained a 97% accuracy rate in POS transactions.
- Assisted with training of 4 new hires.
- Received "Employee of the Month" recognition 3 times.
- Successfully completed companywide customer service certification program.
- Acted as keyholder for store on nights and weekends.

#### Certificates

**National Cashiers Association (NCA) Certification** 

May 2021

Retail Industry Leaders Association (RILA) Certified Associate

Sep 2019

# **Memberships**

**American Cashiers Association** 

**National Cashiers Association**