Reba Kuehne

Bus Driver

<u>reba.kuehne@gmail.com</u>

258-859-5520

• 2 Green Street, Underhill, VT 05489

EDUCATION

High school diploma at Washington High School, Seattle, WA

Aug 2014 - May 2019

I learned how to research, write papers, and use citation when needed.

LINKS

linkedin.com/in/rebakuehne

SKILLS

Transport passengers

Follow a schedule

Keep to a timetable

Make announcements

Listen for passenger requests & help passengers with special needs

LANGUAGES

English

Spanish

PROFILE

I am a bus driver with extensive experience in providing safe and efficient transportation service. I have excellent driving record, superb customer service skills and the ability to maintain orderliness on the bus. In addition, I am also familiar with basic maintenance and upkeep of buses.

EMPLOYMENT HISTORY

Bus Driver at First Student (OH)

Feb 2022 - Present

- Put down the coffee and cell phone- No accidents caused by texting or drinking while driving.
- Punctual- arrives at scheduled stop within 1 minute of time posted 95% of the time.
- Flexible- able to make sudden detours and changes in route due to traffic, road closures, etc. without getting frazzled.
- Friendly/ courteous with passengers- helps people with bags, gives directions when asked politely, talks pleasantly but not too much.
- Knows city well enough to make efficient shortcuts where possible.
- Ologize for delays over 2 minutesPassenger satisfaction rating 4.8 out of 5.

School Bus Driver at Laidlaw Education Services (IL)

Sep 2019 - Jan 2022

- Successfully completed 300+ passenger trips with zero accidents.
- Maintained strict schedule adherence for all assigned routes.
- Demonstrated strong customer service skills by resolving complaints and addressing concerns in a timely manner.
- Effectively communicated with dispatch to ensure smooth operation of route changes and deviations.
- Successfully completed random drug testing program with no violations.
- Received positive feedback from passengers regarding courtesy, professionalism, and safety.

City Bus Driver at Belmont

- Class 2 licence with a clean record.
- Safely transported XX passengers over X years without an accident.
- Followed schedules and routes closely to minimize disruptions for riders.
- Made sure the bus was in good working order before each shift by conducting routine maintenance checks.
- Kept the interior of the bus clean and organized at all times.

CERTIFICATES

School Bus Driver (SBD)

May 2021

Commercial Driver License - Class B with Passenger Endorsement (CDL-B w/P)

Jul 2019

First Aid & CPR

Jul 2018