

Idaly Petra

Assistant Cashier Manager

Profile

I am a highly experienced cashier manager who has worked in the industry for over 5 years. I have extensive experience managing large teams of cashiers and providing excellent customer service. I am confident in my ability to train new employees and work effectively under pressure. I possess strong leadership qualities and an excellent work ethic, which makes me an asset to any organization.

Employment History

Assistant Cashier Manager I at State of Wisconsin, WI

May 2022 - Present

- Trained and supervised a team of 5 cashiers.
- Increased register sales by 10% through effective promotions and customer service.
- Reduced shrinkage by 2% through careful monitoring of transactions and inventory.
- Implement new policies and procedures that resulted in more efficient shift operations.
- Scheduled staff to optimize coverage while minimizing overtime Hours.

Assistant Cashier Manager II at Children's Hospital of Wisconsin, WI

Jul 2017 - Apr 2022

- Oversaw cashiers and ensured they were providing excellent customer service.
- Trained new cashiers on policies and procedures.
- Monitored the register area to ensure it was clean and organized.
- Created a schedule for the cashiers that optimized staffing levels.
- Resolved customer complaints in a timely and efficient manner.

Certificates

Certified Cashier Manager (CCM)

Apr 2021

Certified Assistant Cashier Manager (CACM)

Jun 2019

Memberships

American Institute of Certified Public Accountants

National Association of Certified Public Bookkeepers

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Education

High School Diploma at University of Wisconsin-Madison

Sep 2012 - May 2017

I've learned about a variety of subjects, including English, Math, Science, and History.

Links

[linkedin.com/in/idalypetra](https://www.linkedin.com/in/idalypetra)

Skills

Cash management

Customer service

Interpersonal skills

Leadership

Organizational skills

Time management

Training

Languages

English

German